



NSW.net Internet and Hotspot Services Subsidies

Note: The table below outlines the services offered by NSW.net to NSW Councils and Libraries.

Subsidies are subject to approval by NSW.net and budget availability. Please contact Joyce Azzopardi @ joyce.azzopardi@sl.nsw.gov.au

Connectivity Services:		
	Regional Councils/Libraries	Metropolitan Councils/Libraries
ADSL2	50% subsidy per service	50% cost per service
NBN (25M-100/40M) Asynchronous	50% subsidy per service	50% cost per service
NBN Enterprise Ethernet (EE) (100M-10Gig) Synchronous	20% subsidy per service	20% cost per service
Dedicated Fibre (100M-1Gig)	20% subsidy per service	20% cost per service
ISP Installation/Setup	0% once of setup cost	0% once of setup cost
Support	100% subsidy	100% subsidy
Equipment & Installation Services:		
	Regional Councils/Libraries	Metropolitan Councils/Libraries
Modem/Router	100% subsidy	50% subsidy
Firewall (SonicWall)	100% subsidy	50% subsidy
Installation services	100% subsidy	50% subsidy
Support	100% subsidy	100% subsidy
NSW.net Hotspot Service - Public Wi-Fi: (Wireless Management System WMS)		
	Regional Councils/Libraries	Metropolitan Councils/Libraries
WMS Hotspot Cloud Service	100% subsidy	100% subsidy
Wireless Access Points (WAP) - Ruckus	100% subsidy	50% subsidy
Hotspot Controller	100% subsidy	50% subsidy
Installation services	100% subsidy	50% subsidy
Support	100% subsidy	100% subsidy
Technical Phone Support:		
	NSW.net Services	What is not covered?
Phone support/technical assistance for the above services and equipment. Mon - Fri: 8:00am - 5:30pm (excluding Public Holidays)	100% subsidy is provided for Metropolitan and Regional Councils via a Support Contract (covering the above listed services and equipment)	Support is not provided for 3rd party infrastructure equipment or non-NSW.net subsidised Internet services.
Replacement/Upgrade or End of Life Equipment:		
Wireless Access Point (WAP)	100% subsidy for regional Councils/Libraries	50% subsidy for metropolitan Councils/Libraries
Hotspot Controller	100% subsidy for regional Councils/Libraries	50% subsidy for metropolitan Councils/Libraries
SonicWall Firewall	100% subsidy for regional Councils/Libraries	50% subsidy for metropolitan Councils/Libraries