Hitech WMS Features List

Capabilities/Features	Hitech WMS
Requirements	
Firewall / UTM Appliance	Any (Vendor agnostic) - Sonicwall UTM Recommended
Wireless Access Point Support	Any (Vendor agnostic); can integrate within existing environments *(Ruckus Recommended)*
Web Content Filtering	Provided as part of the solution via firewall subscription
Concurrent User Support	WMSv1 - 50 concurrent active users WMSv2 - 120 concurrent active users WMSv3 - 800 concurrent active users
Authentication Methods	
Open (via Captive Portal)	✓
Library Management System Integration *(SIP2 integration into LMS)*	✓
Facebook Login	x
SMS Authentication	x
Hotspot Management	
Management	SaaS
Accesibility	Web Portal
Software Updates	Cloud SaaS
Management user levels	Administrator (and restricted Ticket printing users)
User Session Management	
Bi-Directional Bandwidth Control	✓
Initial Bandwidth Burst Capability *(allows faster page updates)*	✓
Limits set per Device	✓
Multiple Hotspot Support *(differing profiles per hotspot)*	✓
Download Quota/Limit	✓
Session Time	✓
Limit number of sessions *(to provide a quality service, not over provision available bandwidth)*	✓
Device Restrictions by MAC address	✓
Mac Address exclusion for Unrestricted Access	✓
Configuration Changes	Supports Multi-site configuration changes Changes take effect without reboots
Ticketed Configuration (concurrent with an Open Hotspot for events to provide different usage profiles)	Customisable tickets (text, logo) Maximum number of tickets: 2^64 per Realm Tickets may be used across multiple sites A4 sheet or 80mm receipt printer support Configurable Ticket Expiration (from first user login, or from when ticket is printed)
User experience	
Display usage policy on connect	✓
Customisable login page	✓
Support for HTML customisable page	✓
Support for External Landing Page	✓
Support for Responsive design - (mobile/device support)	✓
Quality of Service	✓
Reporting	
Long Term Historical Data Usage	✓
Session Duration	✓
Number of Sessions	✓
Number of Unique Devices	✓
Session Closure Reason	✓
Trend Reports (graphical and tabular)	✓
On-demand Reporting	✓
Accounting and Logging *(MAC address, Site, Duration, Client IP address, Session Start time, etc.)*	✓
Pricing	
Cost per concurrent connected device	Flat annual fee to provide WMS service